

## **Quality Policy**

It is the intention of Ecospray Technologies Srl to assume a place of primary importance on the national and international market in designing, developing and manufacturing innovative technologies and products.

Ecospray Technologies Srl will commit itself to the continuous growth of the following subjects:

Business consultancy, designing, constructing and selling of technological plants and systems and plants for the production of gaseous and liquefied biomethane.

This policy statement is attached to the ISO 9001:2015 Quality Assurance Manual.

## **POLICY**

Ecospray Technologies srl always strives to ensure customer satisfaction:

- ✓ in supplying top quality products and in respecting the requested delivery times;
- ✓ by developing new products to improve and diversify its proposals;
- checking regularly the performance of the company processes to ensure that there is continuous improvement and that all interested parties are completely satisfied.

## COMMUNICATION

The policy is distributed:

- ✓ internally: by being displayed on the company bulletin board, through computer communication and as an attachment to the Quality Assurance Manual;
- ✓ externally: by being published on the company internet web site.

## STRATEGIC GOALS

For the next three-year period 2021-2023, the company has the following strategic goals:

- ✓ to extend its product range by continually searching for innovative solutions;
- ✓ to continue with the dynamic and flexible approach to the company so that it is able to respond and adapt to all of its customer needs;
- ✓ to follow its objectives towards sustainability by obtaining the environmental, safety and ethics certification.

Each supervisor shall be a leader in the quality processes and carry out the coordination to satisfy the business goals of the company.

The company strategic quality policy implementation is reviewed at least once a year in order to assess if it meets with market expectations, with the aim in mind to re-evaluate its goals if the situation has changed in the meantime.

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